

April 9, 2019

Franklin to Plainfield Resiliency Project - Phase 3

Dear Neighbor;

At Eversource, we know that bringing you safe, reliable energy is our most important job. That's why we're pleased to share the details of a natural gas resiliency project now taking place in your community. It's part of an Eversource program that is strengthening the gas delivery system in Connecticut.

What You Can Expect

The enclosed fact sheet and map provide more information about the details of our work. Please review it carefully as it contains specific information about work schedules, traffic patterns and how you can verify the identity of an Eversource employee or contractor.

The majority of our work for this project will be done along the following streets in Griswold and Lisbon, Connecticut:

Griswold

• South Main Street

• Knights of Columbus Drive

Lisbon

- Kinsman Hill Road (Rte 138)
- River Road (Rte 12)

Sylvandale Road

- Newent Road (Rte 138)
- South Burnham Highway (Rte 138)
- Town House Road (Rte 138)

Working to Serve You Better

We are committed to being good neighbors and performing our work with the utmost respect for you and your property. As construction professionals, we also know that living within a work zone can be challenging and we will do our best to minimize any disruption.

Staying connected to you is also an important part of our work. If you have any questions or need any additional information regarding this important resiliency work, please contact me. We thank you for your patience and cooperation as we work together to complete this important gas system project.

Sincerely,

Ken Zembrzuskí

Project Manager - Southeast Resiliency 860-628-1097 kenneth.zembrzuski@eversource.com

Improving Natural Gas Reliability

EVERS=URCE

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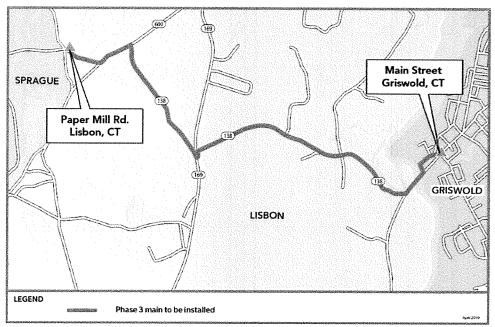
At Eversource, we know our customers rely on us to deliver reliable energy every day, and it's a responsibility we take seriously. Protecting and strengthening the natural gas distribution system is vital to achieving that goal, particularly as the demand for natural gas increases. That's why we are investing \$18 million in this multi-phase resiliency project. Coupled with our everyday efforts, this investment is in our future and yours, to deliver reliable energy and superior customer service.

We're pleased to share with you a summary of our third and final phase of resiliency work scheduled in Griswold and Lisbon in 2019 to complete the Franklin to Plainfield Project.

Resiliency

During our third and final phase of this project,
Eversource will be installing
3.6 miles of gas pipeline to connect the natural gas distribution systems in
Griswold and Lisbon. This connection allows natural gas to flow between the

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communities, making sure that gas is always there when customers need it. Linking the two communities also offers potential access to natural gas in areas where clean efficient natural gas has not been an option.

Scope of work:

- Construction on Phase 3 is scheduled to begin during the week of April 15, 2019, and we anticipate concluding our work in November 2019.
- Our work includes the installation of 3.6 miles of gas pipeline from Griswold to Lisbon.
- Pipeline is to be constructed in the state's or town's rights-of-way. Most will occur in the road –
 resulting in minimal impacts to private property. The project route includes bridge crossings
 and a railroad crossing.
- GPL Construction has been awarded the contract and two crews will work on this final phase of the project.
- No road closures are expected. Vehicle flow will be managed through alternating one-way traffic in Griswold and Lisbon.
- Traffic control, including flaggers and signage, will help maintain safe work zones and ensure unobstructed passage for emergency vehicles.

Keeping Customers Informed

- Eversource and its contractors will coordinate work with town officials and individual customers, where needed.
- Construction hours are Monday through Friday 8:30 a.m. to 4 p.m. All Eversource employees and contractors carry identification.
- Construction work will not take place on state holidays as well as the day before and after the holiday.

Franklin to Plainfield — Phase 3 April 2019/ALC