

## **Frequently Asked Questions**

### **What are the benefits of donating my used computer(s)?**

There are many benefits to donating your used equipment:

- Helping someone gain access to technology, they would not otherwise be able to afford
  - Supporting your nonprofit community
  - Freeing up landfill use
  - Keeping heavy metals out of our groundwater
  - Recycling nonrenewable resources
  - Ensuring that your data is removed from your drives and not available for mining
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### **Why do I have to pay a licensing fee? How are donations used?**

The licensing fees we charge are used to cover the cost of the new operating system put on each computer. Any financial donations made to GreenShare Technology and the Computer Contribution Program are used to cover the costs of program management, disk-wiping & reformatting, refurbishing, responsibly recycling equipment that can not be used, and loading licensed software for the recipient.

### **Does GreenShare Technology take all computers?**

No. The main goal of this program is to refurbish computers for other nonprofit organizations, school or students. We can not take computers not in functioning order or computers with processors that are not a Pentium 4 class or better. You can contact your local municipality if it does not meet the above criteria for this program.

To donate an unwanted computer to the program the computer must meet the following guidelines.

- \* The computer must currently be running Windows XP or better
- \* The computer must be a Pentium 4 or equivalent or better.
- \* We do not take monitors without a working CPU.

Suggested Donation fees: \$10 for a CPU \$20 for a Monitor with a CPU

**Please note:** We can not refurbish printers, oversized equipment, software or servers at this time.

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### **Who pays the donation fees?**

The person donating the used equipment pays the donation fees. The donations fees may be tax deductible. You will need to consult with your accountant. Fees are not charged to the person or organization receiving the refurbished computer.

### **What are the suggested donation fees for the used computer equipment?**

Donation fees apply to each individual unit as follows:

- Laptop—\$10
  - PC—CPU—\$10
  - Monitor—\$20
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### **What types of computer equipment does GreenShare Technology accept?**

At this time we are looking for the following:

- Computers – Pentium 4 or better
- Mac Items – (iMac G5, Intel iMac, MacBook, MacBook Pro, PowerMac 5 Intel Mac Mini, Unibody MacMini, MacBookAir)
- iPads & iPods
- Gaming Systems (Wii & Xbox)
- Have specific items you would like to donate, give us a call!

At this time, we **can not** accept the following:

- Servers
- Scanners or Printers
- Misc. Office Equipment
- CRT Monitors with out working CPU's (We will take LCD Monitors)
- iMacG4 or earlier models
- Oversize equipment

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### **Who receives the refurbished computers?**

- Schools
- Nonprofit organizations
- Students with financial need
- Others who might otherwise not have access to this technology

### **What are the specs on the refurbished computers?**

Each refurbished computer is built to these minimum specifications:

CPU Speed: Pentium 4 or higher

RAM: 512 MB

Hard Drive: 40+GB

In addition, each machine is loaded with a licensed copy of Windows XP.

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### **Is ongoing technical support available?**

Technical Support is not available at this time.

### **I do not meet the requirements for a free computer can I purchase a computer or other equipment?**

**Yes,** we offer a wide variety of low cost refurbished computers and other technology. Please contact us or watch our website for a list of available items.



Computer Refurbishing & Recycling