



2010-2011

We know how important it is to deliver the highest quality oil and provide the highest quality service 24 hours a day to all our customers. We have a fleet of delivery trucks and a full-time staff of highly trained service personnel waiting to provide emergency repairs. Benvenuti spends thousands of dollars every year training our technicians in the latest technologies to ensure your equipment runs safely and efficiently.

Marc and Charlie spend months working with oil brokers to secure safe oil contracts of the highest quality fuel at the best price . **We care about our customers and we protect our customers.**

**60 Years of Trust &
3 Generations of Experience**

Mail Before 9/17/10

Signature: _____

Other Oil Programs

If pre-buying oil is not for you, we offer other programs that can safely save you money too! Try our Smart Pay Oil Budget, Senior Discount Plan (60+) or the Next Day Pay Program. Call for more info.

Office Hours

Monday—Friday
8am to 4:30pm
office@benvenutiil.com
(860) 443-6115

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www.benvenutiil.com



Our Oil Is Best

At Benvenuti Oil we pride ourselves in offering only premium heating oil products and now we have improved every gallon! We add a specially designed fuel treatment to protect your tank, oil lines, filters and more.



60 Years of Trust & 3 Generations of Experience

We are more than just deliver oil. We also:

- Install Central Air
- Install Hot Water Storage Tanks.
- Replace Oil Tanks
- Fabricate Sheet Metal Duct Work
- Design and install heating systems for your new home.
- Install Air Filtration and Humidification Systems

Did you know Benvenuti Oil can connect your pool to the boiler in your basement? Your boiler sits idle all summer and can easily heat your pool for much less than installing an electric or propane heater outside.

Terms & Conditions: **Force Majeure:** Duty to Perform: Benvenuti Oil Company, Inc or related parties will not be liable for any breach, delay or nonperformance hereunder which results from, in whole or in part, civil commotion, labor unrest, strike, war, fire, storms, embargoes, or other restrictions imposed by law, floods, other acts of God, or other impairment with the seller's supplier(s). **Home Sales or Assignment:** Upon the sale of a home our customer may transfer the remaining Pre-Buy oil to the new home owners or they may request a refund in writing to Benvenuti Oil. There is a 50¢ per gallon refund charge deducted from the refund check to cover oil contract liquidation & administration. **Past Due Accounts:** Failure to maintain your account in good standing will result in the amount being deducted from your pre-buy oil balance including late fees & penalties. **Automatic Oil Delivery:** We require all our pre-buy oil customers to be on automatic oil delivery & the customer agrees to receive all their oil from Benvenuti Oil. Upon the completion of the pre-buy oil contract we will continue to deliver your oil automatically to ensure you don't run out which would cause home damage resulting in additional bills. If after you've used all your pre-buy & wish to be removed from automatic delivery please notify us in writing. **Will Call Oil & Minimum Delivery:** If a customer requests to call for each delivery (will call) there is a \$50 charge that will be deducted from their pre-buy oil balance. There is a 150 gallon minimum delivery & if a customer fails to receive at least 100 gallons a \$50 charge will be billed or deducted from their pre-buy oil balance. **Pre-Buy Oil Remaining From Last Year:** Leftover pre-buy oil will be converted to the new pre-buy oil price when offered the following year & no refunds will be given. **Downside Price Protection:** Unless you purchase downside price protection you will receive all your pre-buy oil at the fixed pre-buy oil price regardless of the oil market fluctuations. You must purchase downside price protection for the same number of gallons as the pre-buy. You cannot purchase a lesser amount. These terms and conditions will renew annually or until another contract is signed. **Non-Residential Customers:** If the oil is used primarily for non-residential heating you are required to pay 6% state sales tax.